

South Pittsburg Board of Water Works & Marion Gas Systems is expanding our water loss coverage through our new ServLine Program and providing our residential customers the opportunity to add line repair and replacement coverage.

For more information on Water Loss Protection and to add Line Protection



423-228-1210

Water Loss Protection

Line Protection

As a residential customer, you are automatically protected by our *Water Loss Program*. This is the only way residential leaks will be adjusted that occur after 9/1/17

Enroll in the Line Protection to avoid water line repair/replacement costs. There is a 30 day waiting period for those who enroll after 9/1/17

South Pittsburg Board of Water Works & Marion Gas Systems ServLine Begins September 1, 2017 SOUTH PITTSBURG BOARD OF WATER WORKS
& MARION GAS SYSTEMS SERVLING

Your Responsibility

Your Responsibility

Water Loss

Protection

Water Line Protection

Sewer Line
Protection

Water Line Protection

Automatically Enrolled

- Water Loss Protection from excess water charges resulting from eligible plumbing leaks, up to \$2,500. No deductible.
- Water Loss Protection is automatically added on your water bill unless you call to decline our leak protection program.
- Call us to decline protection and accept full responsibility for water bills resulting from eligible plumbing leaks.
- Please refer to our leak adjustment policy for guidelines and qualifications for leak adjustments.
- All qualifying resdential leaks occurring after September 1, 2017 will only be adjusted through our ServLine Program.

## Water Line Protection

Water Loss Protection

SIGN-UPBY CALLING \$4.45/MONTH

\$1.80/MONTH

- Covers repair or replacement of water line up to \$10,000. No deductible. No annual limit.
- Includes public paved surfaces and \$500 for basic site restoration and \$500 for private paved surfaces like sidewalks or driveways.
- Provides Water Line Protection from your meter to the foundation of your home.
- Does Not Provide Protection for: Water Meter, Water Pit, Water Vault, Pumps, Valves, or Backflow Meters.
- Contact us to request a full copy of Program Protections and Exclusions.
- Be protected from these expensive repairs! Enrollment after September 1, 2017 requires a 30 day waiting period.

## Sewer Line Protection

SIGN-UPBY CALLING \$6.50/MONTH

- Covers repair or replacement of sewer line up to \$10,000. No deductible. No annual limit.
- Includes public paved surfaces and \$500 for basic site restoration and \$500 for private paved surfaces like sidewalks or driveways.
- Provides Sewer Line Protection from your meter to the foundation of your home.
- Does Not Provide Protection for: Water Meter, Water Pit, Water Vault, Pumps, Valves, or Backflow Assemblies.
- Contact us to request a full copy of Program Protections and Exclusions.
- Be protected from these expensive repairs! Enrollment after September 1, 2017 requires a 30 day waiting period.